

# KnoxvilleKnifeSharpening.com

## Mail Order Instructions

### **Step 1**

Gather the knives you have outlined in your order. Wrap them individually in newspaper or bubble wrap. It's best to wrap them diagonally, fold the ends over, then tape them. Pack the wrapped knives in the box of you have chosen on the order form using packing material so that your knives fit snug in the box and do not move around.

### **Step 2**

Before you close up the box make sure to include a copy of the Order Confirmation, a copy of the Printing Label below, and payment (if you chose to pay by check). Close and tape up the box in preparation for shipping.

### **Step 3**

After legibly writing your order number on the label below affix the label to the top of the box and have the postal service pick it up or take it to the Post Office.

Note that you can also choose to use their shipping labels if those suite you better. Please remember to make the c/o the order number.

### **Step 4**

As soon as we receive your package we'll confirm with an email. Knives are sharpened and shipped back out within 48 hours and when we ship them back to you we'll send you an email with tracking.

If any issues arise that would prohibit us from our normal turn around time of 48 hours you'll be notified by email.

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If at any time you have questions call us at 865-771-3001 or email [art@knoxvilleknifesharpening.com](mailto:art@knoxvilleknifesharpening.com)

Knoxville Knife Sharpening

c/o Order#

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